



Change Order Form

THIS CHANGE ORDER FORM (“**Change Order**”), amends the agreement between Avaya Inc. (“**Avaya**”) and City of Redondo Beach (“**Customer**”) and RingCentral, Inc. (“**RingCentral**”), (together the “**Parties**”). The Parties agree to amend the quantities, services, products, pricing and terms specifically set forth below. All other terms and conditions not expressly contained herein, shall remain unchanged and in full effect. Avaya represents that it has the authority as RingCentral’s agent to bind RingCentral to this Change Order.

Customer	
Customer UID	1068980032
Customer	City of Redondo Beach
Address	415 Diamond Street
City, State & Zip Code	Redondo Beach, CA 90277
Signatory Contact Name	Chris Benson
Phone	
E-mail Address	chris.benson@redondo.org

Service Commitment Period	
Start Date for items added in this Change Order	Effective as of the last date of signature below.
Any new Services ordered under this Change Order Form will begin on the Start Date set forth above and will run coterminously with the Initial Term and Renewal Term previously agreed between the Parties, unless modified below. Billing for incremental services will commence on the Start Date and will be invoiced on the same billing cycles as any preexisting Services. Other fee adjustments may not be effective until your next monthly service cycle.	
Changes to Service Commitment Period	
Initial Term	Coterminous with the Initial Term as agreed between the Parties
Renewal Term	Coterminous with the Renewal Term as agreed between the Parties

Payment Schedule

Payment Schedule	Current: Annual Payment Schedule	New: Annual Payment Schedule
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Services: Avaya Cloud Office by RingCentral®

Existing Services

Summary	Charge Term	Qty	Rate	Annual Subtotal	One-time Subtotal
Compliance and Administrative Cost Recovery Fee	Annual	469	\$42.00	\$19,698.00	\$0.00
e911 Service Fee	Annual	469	\$12.00	\$5,628.00	\$0.00
DigitalLine Unlimited Standard	Annual	435	\$113.88	\$49,537.80	\$0.00
DigitalLine Basic	Annual	34	\$90.00	\$3,060.00	\$0.00
Total*				\$77,923.80	\$0.00

Services: Avaya Cloud Office by RingCentral®

Summary of All Services (Existing Services + Change)

Summary	Charge Term	Qty	Rate	Annual Subtotal	One-time Subtotal
Additional Local Number	Annual	100	\$29.94	\$2,994.00	\$0.00
Compliance and Administrative Cost Recovery Fee	Annual	469	\$42.00	\$19,698.00	\$0.00
e911 Service Fee	Annual	469	\$12.00	\$5,628.00	\$0.00
DigitalLine Unlimited Standard	Annual	435	\$113.88	\$49,537.80	\$0.00
DigitalLine Basic	Annual	34	\$90.00	\$3,060.00	\$0.00
Total*				\$80,917.80	\$0.00

IN WITNESS WHEREOF, the Parties have executed this Change Order through their duly authorized representatives.

Customer

City of Redondo Beach

for and on behalf of RingCentral, Inc.

By: _____

By: _____

Name: William C. Brand

Name: _____

Title: Mayor

Title: _____

Date: _____

Date: _____

ATTEST:

Eleanor Manzano, City Clerk

APPROVED AS TO FORM:

Michael W. Webb, City Attorney