

Zoho Corp is pleased to provide a price quote for ManageEngine products. You can see the pricing model in the table below.

ManageEngine Pricing

Thursday, 14 December 2023

Part Number	Description (All the below licenses are co-termed till June 30, 2025)	Price
87036.6S	ManageEngine ADManager Plus Professional Edition - Subscription Model - Annual subscription fee for 1 Domain (Unrestricted Objects) with 5 help desk Technician	5,296.00
67215.5S	ManageEngine ADSelfService Plus Professional Edition - Subscription Model - Annual Subscription fee for 500 Domain Users	1,892.00
67005.6SPMFA3	ManageEngine ADSelfService Plus Professional Edition - Subscription Model - Endpoint MFA Add-on - Annual Subscription Fee For 500 Domain Users	625.00
85710.0M4	ManageEngine Endpoint Central Enterprise(Distributed) Edition - AMS Model - Annual Maintenance and Support Fee For 500 Computers and Single User License	5,024.00
85510.0MU3	ManageEngine Endpoint Central Enterprise(Distributed) Edition - AMS Model - Annual Maintenance and Support fee for Additional 7 User	1,184.00
85009.0MAW2	ManageEngine Endpoint Central Enterprise(Distributed) Edition - AMS Model - Annual Maintenance and Support fee for 400 Workstations	1,374.00
46149.31S	ManageEngine Service Desk Plus Professional Edition - Subscription Model - Annual Subscription fee for 10 Technicians (700 nodes)	3,221.00

Subtotal : 18,616.00

Grand Total (USD \$) : **18,616.00**

City of Redondo Beach, a chartered municipal corporation

Signature: _____ Date: _____
William C. Brand

ATTEST:

APPROVED AS TO FORM:

Eleanor Manzano, City Clerk

Michael W. Webb, City Attorney

Zoho Corporation, a California corporation

Signature: _____
Title: _____
Date: _____

Terms & Conditions

1. Validity

Prices are open for acceptance until 15 days from the date of offer. Please reconfirm the prices after the expiration date or before sending your Purchase Order.

2. Payment Terms

Net 30 Days.

For all order values below \$3,000.00 we accept only Credit Card purchase

3. Payment Mode

- a. You can purchase through our online store (or) I can send you a customized link to purchase through a credit card.
- b. Please issue Purchase Order via email to **henry@manageengine.com** along with the end user email address.
- c. Please mention the Accounts Payable contacts in the PO.
- d. Zoho Corp accepts payment by valid company check or wire transfer. Please contact Zoho Corp for wire transfer particulars.

Submit your Purchase Order to:

Henry Styles
E-mail: henry@manageengine.com
Fax: +1-925-924-9600

Sincerely,

Henry Styles
Sales Coordinator
Phone: 1-786.482.6571

ZOHO Corp. 4141 Hacienda Drive Pleasanton, CA 94588 USA

Local Taxes as applicable

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EULA

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5. TECHNICAL SUPPORT:

As part of subscription license, Zoho provides support that includes email support for problem reporting, product updates, upgrades and online access to product documentation at no additional cost for the period of subscription. Technical support, including online access to product documentation, product updates, upgrades, service packs, email and phone support, is not included as part of perpetual license. You may purchase technical support services for perpetual license by paying the then current maintenance and support fee.

6. UPDATES AND SECURITY PATCHES

Zoho provides updates and security patches to the Licensed Software. You shall be responsible to promptly install such updates and security patches for optimal performance of the Licensed Software and to avoid any security exploitations through the Licensed Software. Further, it is the your responsibility to (a) periodically check and adhere to the security best practices guidelines and configure the Licensed Software as suggested in the security recommendations page for the Licensed Software; and (b) provide correct contact information in order to receive security related alerts and recommendations from Zoho.

In cases where Zoho has announced End of Support for a particular version of the Licensed Software, no updates or security patches will be provided by Zoho after the End of Support date. "End of Support" means that the relevant version of the Licensed Software will no longer be supported by Zoho after the date specified.

7. EMERGENCY MITIGATION MECHANISM:

In order to mitigate critical security vulnerabilities in the Licensed Software, the Licensed Software may periodically check for and download available Emergency Mitigations and automatically apply them for you. You understand that Zoho will not provide any additional notice or obtain your prior permission before

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9. AUDIT:

Zoho has the right to audit your Use of the Licensed Software by providing at least seven (7) days prior written notice of its intention to conduct such an audit at your facilities during normal business hours.

10. CONFIDENTIALITY:

The Licensed Software contains proprietary information of Zoho and you hereby agree to take all reasonable efforts to maintain the confidentiality of the Licensed Software. You agree to reasonably communicate the terms and conditions of this Agreement to those persons employed by you who come into contact with or access the Licensed Software, and to use reasonable efforts to ensure their compliance with such terms and conditions, including but not limited to, not knowingly permitting such persons to use any portion of the Licensed Software for a purpose that is not allowed under this Agreement.

11. WARRANTY DISCLAIMER:

Zoho does not warrant that the Licensed Software will be error-free. Except as provided herein, the Licensed Software is furnished "as is" without warranty of any kind, including the warranties of merchantability and fitness for a particular purpose and without warranty as to the performance or results you may obtain by using the Licensed Software. You are solely responsible for determining the appropriateness of using the Licensed Software and assume all risks associated with the use of it, including but not limited to the risks of program errors, damage to or loss of data, programs or equipment, and unavailability or interruption of operations.

12. LIMITATION OF LIABILITY::

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liability with respect to its obligations under this agreement or otherwise with respect to the Licensed Software shall not exceed the amount of the license fee paid by you for the Licensed Software.

13. INDEMNIFICATION:

Zoho agree to indemnify and defend you from and against any and all claims, actions or proceedings, arising out of any claim that the Licensed Software infringes or violates any valid patent, copyright or trade secret right of any third party; so long as you provide; (i) prompt written notice to Zoho of such claim; (ii) cooperate with Zoho in the defense and/or settlement thereof, at Zoho's expense; and, (iii) allow Zoho to control the defense and all related settlement negotiations. The above is Zoho's sole obligation to you and shall be your sole and exclusive remedy pursuant to this Agreement for intellectual property infringement.

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14. TERMINATION:

This Agreement is effective until terminated by either party. You may terminate this Agreement at any time by destroying or returning to Zoho all copies of the Licensed Software in your possession. Zoho may terminate this Agreement for any reason, including but not limited to your breach of any of the terms of this Agreement. Upon termination, you shall destroy or return to Zoho all copies of the Licensed Software and certify in writing that all know copies have been destroyed. All provisions relating to confidentiality, proprietary rights, non-disclosure, and limitation of liability shall survive the termination of this Agreement.

15. GOVERNING LAW AND JURISDICTION:

If you are a resident of the United States or Canada, this Agreement shall be governed by and interpreted in all respects by the laws of the State of California, without reference to its conflict of laws' principles and you agree to submit to the personal jurisdiction of the courts in the Northern District of California. If you are a resident of any of the member states of the European Union, this Agreement shall be governed by and interpreted in all respects by the laws of the Netherlands without reference to its conflict of laws'

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to its conflict of laws’ principles and you agree to submit to the personal jurisdiction of the courts in Chennai, India. If you are a resident of Japan, this Agreement shall be governed by and interpreted in all respects by the laws of Japan without reference to its conflict of laws’ principles and you agree to submit to the personal jurisdiction of Yokohama District Court. If you are a resident of People's Republic of China, this Agreement shall be governed by and interpreted in all respects by the laws of People's Republic of China without reference to its conflict of laws’ principles and you agree to submit to the personal jurisdiction of People's Court of Haidian District, Beijing. If you are a resident of Mexico, this Agreement shall be governed by and interpreted in all respects by the laws of Mexico without reference to its conflict of laws’ principles and you agree to submit to the personal jurisdiction of the courts in Mexico City. If you are a resident of Australia, this Agreement shall be governed by and interpreted in all respects by the laws of Australia without reference to its conflict of laws’ principles and you agree to submit to the personal jurisdiction of the courts in Sydney. If you are a resident of any other country, this Agreement shall be governed by and interpreted in all respects by the laws of the Republic of Singapore without reference to conflict of laws' principles and you agree to submit to the personal jurisdiction of the courts in Singapore.

16. GENERAL:

This Agreement constitutes the entire agreement between the parties, and supersedes all prior communications, understandings or agreements between the parties concerning the subject matter hereof. Any waiver or modification of this Agreement shall only be effective if it is in writing and signed by both parties hereto. If any part of this Agreement is found to be invalid or unenforceable, the remainder shall be interpreted so as to reasonable effect the intention of the parties.

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